BAŞVURU FORMU

**ANTAKYA TÜKETİCİ HAKEM HEYETİ BAŞKANLIĞINA**

(Elektronik-Ayakkabı-Beyaz Eşya ve Diğer)

**T.C. Kimlik Numarası :**

**Adı ve Soyadı\* :**

**İkamet Adresi\* : Telefon Numarası\* :**

**ŞİKAYET EDİLENİN BİLGİLERİ**

**Ticaret Unvanı\* :**

**Adresi :**

**İli / İlçesi :** HATAY/Antakya

**Telefonu :**

**SATIN ALINAN MAL VEYA HİZMETİN:**

**Marka ve Modeli :**

**Cihaz İMEİ No :**

**Malın Cinsi :**

**Fatura Tutarı :**

**ALINAN BELGENİN**

**Tarihi :**

**Numarası :**

**ŞİKAYET KONUSU OLAYIN ÖZETİ:**

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**TÜKETİCİNİN TALEBİ**

A) Bedel iadesi B) Malın yenisi ile değiştirilmesi C) Malın özrü kadar fiyatından düşülmesi D) Malın tamiri

TÜKETİCİNİN ADI SOYADI :

 TARİH :

 İMZA :